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Cisco Unified Contact Center Express
Cisco Unified Contact Center Express provides a secure, available, and sophisticated contact center software solution for up to 400 agents and interactive voice response (IVR) ports that is easy to deploy and manage. This omnichannel solution is ideal for formal and informal small to medium-size contact centers.

Unified Contact Center Express UCCX - Cisco
Cisco ® Unified Contact Center Express (CCX) helps businesses and organizations deliver a connected digital experience, enabling contextual, continuous, and capability-rich journeys for your customers, across time and channels. This easy-to-deploy and easy-to-use solution supports up to 400 agents and is designed for midmarket companies or enterprise branch offices.

Cisco Unified Contact Center Express - Cisco Unified ...
Cisco Unified Contact Center Express 11.6(2) Field Notice: FN - 70511 - Cisco Unified Collaboration Products with VOS (RHEL), Call Home Certificate Will Expire on 2020-02-07 - Workaround Provided ; Cisco Unified Contact Center Express 11.6(1)

Contact Center - Cisco Unified Contact Center Express - Cisco
Cisco Unified Contact Center Express 6.0. Field Notice: FN - 62953 - Unified Contact Center Express (CCX) Will Not Start After Cisco Security Agent (CSA) is Installed on HP MCS with OS 2003;

Cisco Unified Contact Center Express 11.0(1) - Cisco
Cisco Unified Contact Center Express (UCCX) is a “contact center in a box,” providing a customer interaction management solution for up to 400 agents that is safe and simple to deploy. It is an Automated Call Distribution (ACD) scheme based on IP that queues and distributes incoming calls intended for customers (agents) of Cisco Unified Communications Manager organizations.

What is Cisco Unified Contact Center Express (UCCX)? | PBXDom
Cisco Unified Contact Center Express 12.5 Data Sheet 28/Jan/2020; Cisco Unified Contact Center Express 12.0(1) Data Sheet 24/Aug/2019; Cisco Collaboration Flex Plan Contact Center Data Sheet 17/Jul/2020 Updated; Cisco Unified Contact Center Express 11.6(2) Data Sheet 16/Aug/2018; Cisco Unified Contact Center Express 11.6 Data Sheet 18/Aug/2017; Cisco Unified Contact Center Express 11.0 Data ...

Cisco Unified Contact Center Express - Data Sheets - Cisco
Cisco Unified Contact Center Express (UCCX) includes multiple approaches to enable agents and supervisors to perform their jobs from home. This feature set includes Computer Telephony Integration (CTI), contact distribution, and reporting capabilities to remote agents in branch offices or at home, through either a broadband network connection or their home phone line.

Cisco Unified Contact Center Express - Work-from-Home ...
A vulnerability in the Java Remote Management Interface of Cisco Unified Contact Center Express (Unified CCX) could allow an unauthenticated, remote attacker to execute arbitrary code on an affected device. The vulnerability is due to insecure deserialization of user-supplied content by the affected software.

Cisco Unified Contact Center Express Remote Code Execution ...
Welcome to the Cisco Contact Center training videos series. Join Cisco experts as they cover key information on Unified Contact Center Express Components, Serviceability, Finesse and more. These resources are meant to supplement your learning experience and exam preparation.

Learning Plan: Cisco Contact Center Training Videos
Cisco Unified Contact Center Express は、安全性および可用性に優れた高度なコンタクト センター ソフトウェア ソリューションです。最大 400 エージェントに対応し、導入と管理が容易な対話式音声自動応答 (IVR) ポートを備えています。

Unified Contact Center Express UCCX | オンプレミスソフトウェア - Cisco
A vulnerability in the web-based management interface of Cisco Unified Contact Center Express (Unified CCX) could allow an authenticated, remote attacker to conduct a stored cross-site scripting (XSS) attack against a user of the web-based management interface of an affected device.

Cisco Unified Contact Center Express Stored Cross-Site ...
A vulnerability in the Administration Web Interface of Cisco Unified Contact Center Express (Unified CCX) could allow an authenticated, remote attacker to upload arbitrary files and execute commands on the underlying operating system. To exploit this vulnerability, an attacker needs valid Administrator credentials.

Cisco Unified Contact Center Express Privilege Escalation ...
A vulnerability in Cisco Unified Contact Center Express (Unified CCX) could allow an unauthenticated, remote attacker to bypass access controls and conduct a server-side request forgery (SSRF) attack on a targeted system. The vulnerability is due to improper validation of user-supplied input on the affected system.

Cisco Unified Contact Center Express Request Processing ...
A vulnerability in Cisco Unified Contact Center Express (UCCX) Software could allow an unauthenticated, remote attacker to conduct an HTTP response splitting attack. The vulnerability is due to insufficient input validation of some parameters that are passed to the web server of the affected system.

Cisco Unified Contact Center Express HTTP Response ...
Cisco Unified Contact Center Express delivers sophisticated call routing, management, and administration features for departmental, enterprise branch office, or small- to medium-sized enterprise customer care needs.

Cisco Unified Contact Center Express (UCCX) 12.0 v1 | News ...
New Announcement. Sign up free Log in. DevNet

Cisco DevNet: APIs, SDKs, Sandbox, and Community for Cisco ...
Cisco Unified Contact Center Express. CONNECT WITH CISCO . LET US HELP . Call us: 1.800.553.6387 - Ext 118. US/Can | 5am-5pm Pacific Other Countries ...

Cisco Unified Contact Center Express - Cisco Blogs
A vulnerability in the API subsystem of Cisco Unified Contact Center Express (Unified CCX) could allow an authenticated, remote attacker to change the availability state of any agent. The vulnerability is due to insufficient authorization enforcement on an affected system.

Cisco Unified Contact Center Express Improper API ...
The Unified Contact Center Express (UCCX) product is a call routing and contact management solution designed to improve productivity and customer experience in call center environments. The product includes voice response capabilities, outbound call management and the ability to manage voicemail, email, web chat and social media inquiries.

Cisco Unified Contact Center Express (UCCX)
Cisco released a set of security patches, including one for a critical flaw in its call-center software Unified Contact Center Express, tracked as CVE-2020-3280. The CVE-2020-3280 vulnerability is a remote code execution issue that resides in the Java remote management interface for Unified CCE.

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